



ADVENTURE CAMP

GUIDELINES & POLICIES

Adventure Camp is a fun learning experience to jump start your puppy's training at home! But as a friendly reminder, along with the fun comes some guidelines and policies to keep you, your dog, and the Summit Team safe.

GENERAL POLICIES

- **Reservations** - Your puppy is booked for their full package of Adventure Camp at the time of their first reservation. Puppies attend TWICE a WEEK (Wednesdays & Fridays), EVERY WEEK, for the number of consecutive weeks listed in your package purchase. If your puppy is unable to attend on one or more of those days, you will still be charged for a day from your package.
- **On-Time Drop-Off & Pick-Up** -
 - **DROP OFF:** Please arrive within the designated drop-off window (7:30-8:00am). Failure to drop-off within that window may result in your dog missing out on some of their daily activities. If your dog arrives late, you are still charged for a full day of Adventure Camp.
 - **PICK UP:** Please arrive within the designated pick-up window (11:30am-12:00pm). If you need to pick up your dog ahead of schedule, please let the Camp staff know at drop-off and they will work to accommodate you. Please strive to be on-time with your pick-up so as to not interfere with other scheduled services at the Summit facilities. If you are running late, please notify the Camp staff by calling 970-541-4930 and leaving a message. If you are unable to pick up your dog within 15 minutes of the end of the pick-up period, you will be charged a late pick-up fee of \$25 per incident to cover the staff member's time.



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GENERAL POLICIES, CONTINUED

- **Food In Training** - We use treats in our training, and as much as possible we work to keep portion sizes small & primarily kibble (dog food) based. Please bring your puppy's own food with them to Camp, so that as much as possible we can use what they are familiar with from home. For our in-house treats, we do our very best to pick treats that will cause minimal stomach upset, but please know that some loose stool or inappetence for dinner at the end of a Camp day is a possibility, especially as your puppy is also processing the excitement of a new & fun Camp environment. If your dog has any intestinal issues following a day at Camp, please let us know at drop-off for their next Camp day, so that we can use different types of treats, or other types of rewards like toy, play, sniffing, etc. If your dog is known to have a sensitive stomach, please alert us ahead of time (and make sure to bring your dog's own approved treats with them to camp for us to use).
- **Schedule & Structure of the Day** - Your dog will receive two 10-minute training sessions, one 10-minute leash walk, and two small-group play sessions with the other dogs at Camp each day. When not participating in one of these structured activities, your dog will be in their pen or crate in the training room (still near to their human & dog friends!), sometimes with a chew toy or food puzzle toy, and sometimes just resting. These rest times throughout their day at camp are very important for recovery and productive learning. Your dog will not be playing non-stop all day at camp, as this is counterproductive to helping our dogs learn how to take breaks and rest & reset.
- **Skills Transfer & Practicing at Home** - Adventure Camp is not a substitute for practicing with your dog at home, rather a supplement to help launch your skills! We encourage you to read the short report cards after each day, and follow along with your dog's skills with the online course materials that come with your Adventure Camp package. Bring your questions to your Skills Transfer sessions with your Adventure Camp Trainer!



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CAMP CANCELLATION POLICY

- Adventure Camp Packages are non-refundable, non-transferable to other services except at the Camp staff's sole discretion. If, after your dog has attended a few days of Adventure Camp, we determine that this service is not the best fit for your dog's needs, we will work with you to apply the remainder of your package credit to a more suitable service.
- If you must reschedule your dog's camp enrollment PRIOR to the FIRST DATE of their reservation, please give us **a minimum of 14 days** notice prior to the FIRST DATE of their camp reservation so that we can offer your spot to other students who are waiting to schedule with us. There is no charge for a FIRST reschedule made more than 14 days in advance of the FIRST DATE of your dog's camp enrollment and we will work with you to find a new start date for your dog's Adventure Camp reservation.
- There can be no refunds, reschedules, or credit given for cancellations made within 14 days of the FIRST DATE of their camp enrollment UNLESS there is a waiting list for Adventure Camp and we are able to fill your spot with another student. If we are able to fill your spot, we will work with you to find a new start date for your dog's Adventure Camp reservation.
- Once your dog's Adventure Camp package has started, there **THERE CAN BE NO REFUNDS, CREDITS, or RESCHEDULES GIVEN** for no-shows or cancellations of your dog's Adventure Camp enrollment, except in situations where your DOG is sick or injured. In those cases, in order to honor a reschedule request, we could require medical records from a veterinary visit on that date.
- Puppies attend Adventure Camp TWICE a WEEK, EVERY WEEK, for the number of consecutive weeks listed in your package purchase. Your dog's reservations will be for twice a week for the number of consecutive weeks on your package - you may not pick & choose which days within that period to attend, and if your dog is unable to attend on one or more of those days, you will still be charged for a day from your package.



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ACCIDENT & LIABILITY WAIVERS

- **Personal Property** - Summit Dog Training (SDT) will not be liable for any lost, stole or damaged personal property belonging to you or your dog. If your dog causes any damage to the Adventure Camp premises, you will be liable for the full cost of all repairs and replacements.
- **Acceptance and Acknowledgement of Risk** - YOU FULLY UNDERSTAND THAT: (a) THERE ARE INHERENT AND POTENTIAL RISKS INVOLVED WITH INTERACTIONS BETWEEN HUMANS AND DOGS, AS WELL AS BETWEEN DOGS AND OTHER DOGS, WHICH MAY RESULT IN PROPERTY DAMAGE OR BODILY INJURY, INCLUDING BUT NOT LIMITED TO, PERMANENT DISABILITY, SICKNESS OR DEATH TO HUMAN OR DOG; AND (b) THERE MAY BE OTHER RISKS NOT KNOWN TO YOU OR SDT,, NOR READILY FORESEEABLE AT THIS TIME (COLLECTIVELY, "RISKS"). YOU FULLY ACCEPT AND ASSUME ALL RISKS AND RESPONSIBILITY FOR ALL RISKS, INCLUDING, WITHOUT LIMITATION, ALL LOSSES, COSTS AND DAMAGES INCURRED AS A RESULT OF YOUR DOG'S PARTICIPATION AT ANY CAMP, INCLUDING ANY VETERINARIAN EXPENSES LISTED IN "VETERINARY CARE" SECTION, BELOW. "SICKNESS" INCLUDES ANY ILLNESS INCLUDING BUT NOT LIMITED TO BORDETELLA (KENNEL COUGH), BLOAT, CANINE FLU, OR ANY OTHER FORM OF CONTAGIOUS DISEASE.
- **Duty to Disclose** - You must disclose on a continuing basis, any and all medical or other conditions, including but not limited to personality concerns or behavioral incidents that may affect, limit or prevent your dog's ability to participate in Adventure Camp.
- **Immunization Records** - You agree to provide veterinary records to SDT upon request, and you hereby grant SDT permission to request and obtain veterinary records directly from your Designated Veterinarian, if SDT is unable to obtain necessary records from you. By signing, you expressly authorize your Designated Veterinarian to release health and treatment information and immunization records to SDT staff upon request. You may revoke this authorization at any time upon written notice to your Designated Veterinarian and SDT.



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ACCIDENT & LIABILITY WAIVERS, CONTINUED

- **Veterinary Care**

- SDT will have the right to obtain medical treatment for your dog, if, in SDT's sole discretion, it appears your dog may be ill, injured or exhibits any other behavior that would reasonably suggest that your dog may need medical treatment.
- Reasonable efforts will be made to contact you when SDT determines that medical treatment is necessary, but if SDT is unable to contact you or your emergency contact, SDT and the veterinarian may rely on this Section as your consent to treat your dog. You hereby grant the veterinarian and SDT the right to make medically necessary decisions for your dog's treatment, and release the veterinarian and SDT from all liability for the same. If you are unable to be reached but your emergency contact is reached, you hereby grant your emergency contact the right to make medically necessary decisions for your dog's treatment.
- SDT will first attempt to seek treatment from the veterinarian provided in the Adventure Camp Enrollment Form ("Designated Veterinarian"), but will have the right to seek veterinary treatment from an alternative veterinarian if: (i) the dog needs urgent care and another veterinarian is closer, (ii), SDT is unable to reach the "Designated Veterinarian", or (iii) SDT is unable to transport the dog to "Designated Veterinarian".
- If a dog passes away at Camp, it will be brought to its or the nearest veterinarian.
- In the event your dog is injured during routine play or training, we presume that no dog is at fault, and YOU AGREE TO BE FULLY RESPONSIBLE FOR ALL RESULTING COSTS RELATED TO ANY MEDICAL TREATMENT FOR YOUR CAMPER(S), INCLUDING WITHOUT LIMITATION, THE COST OF ANY TRANSPORTATION FOR THE PURPOSE OF SUCH TREATMENT.
- If Camp staff determines, in their sole discretion, that your dog caused the injury or death of another dog outside of routine play or training, YOU WILL BE FULLY RESPONSIBLE FOR ALL COSTS RELATED TO ANY MEDICAL TREATMENT FOR THE INJURED CAMPER(S), INCLUDING WITHOUT LIMITATION, THE COST OF ANY TRANSPORTATION FOR THE PURPOSE OF SUCH TREATMENT. You agree that SDT may release your name and phone number to the injured dog(s) parents to arrange payment for the same.